THIS CERTIFICATE IS PROUDLY AWARDED TO

Tomás Agostinho

FOR SUCCESSFULLY HAVING COMPLETED THE COURSE

Introduction to Agentic Experience Design

This course explores the CDI Method for Agentic Experience Design (AXD), teaching how to design responsible and effective AI agents by determining where agents should act, defining their behaviors, and deploying them with governance, trust, and human-centered experiences as core principles.

CERTIFICATE ID

6ace396a74012b9f29075e63

DATE OF ISSUE

10/13/2026

VALID THROUGH

ISSUED BY



Hans van Dam

Dean of Conversational Design Institute

www.conversationdesigninstitute.com

Conversation Design Institute