



THIS CERTIFICATE IS PROUDLY AWARDED TO

Erica-Lee Bauer

FOR SUCCESSFULLY HAVING COMPLETED THE COURSE

Introduction to Agentic Experience Design

This course explores the CDI Method for Agentic Experience Design (AXD), teaching how to design responsible and effective AI agents by determining where agents should act, defining their behaviors, and deploying them with governance, trust, and human-centered experiences as core principles.

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ISSUED BY

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Dean of Conversational Design Institute

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