THIS CERTIFICATE IS PROUDLY AWARDED TO

Hira Ramzan

FOR SUCCESSFULLY HAVING PASSED THE EXAM FOR

Introduction to Conversation Design

This course introduces the fundamentals of conversation design, teaching how to create AI assistants that are natural, engaging, and user-friendly. Learn key principles, workflows, and best practices to craft effective chatbot and voice interactions.

CERTIFICATE ID

69f82d3f1b457d83ee0df002

DATE OF ISSUE

05/04/2026

ISSUED BY



Hans van Dam

Conversational Design Institute
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