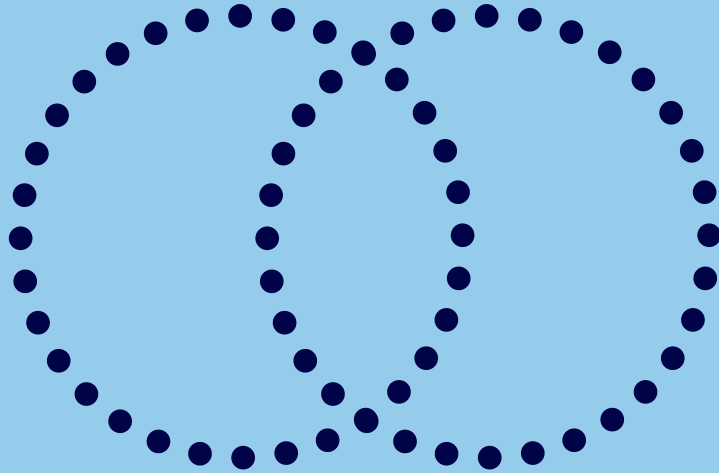




THIS CERTIFICATE IS PROUDLY AWARDED TO

Dillon Waldron-Clark

FOR SUCCESSFULLY HAVING PASSED THE EXAM FOR

Introduction to Conversation Design

This course introduces the fundamentals of conversation design, teaching how to create AI assistants that are natural, engaging, and user-friendly. Learn key principles, workflows, and best practices to craft effective chatbot and voice interactions.

CERTIFICATE ID

69953ef30a194b820b0f17ba

DATE OF ISSUE

02/18/2026

ISSUED BY

A handwritten signature in black ink, consisting of several loops and a long horizontal stroke extending to the right.

Hans van Dam

Conversational Design Institute
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