THIS CERTIFICATE IS PROUDLY AWARDED TO

José Luis Romero Juárez

FOR SUCCESSFULLY HAVING PASSED THE EXAM FOR

Introduction to Conversation Design

This course introduces the fundamentals of conversation design, teaching how to create AI assistants that are natural, engaging, and user-friendly. Learn key principles, workflows, and best practices to craft effective chatbot and voice interactions.

CERTIFICATE ID

692c0aceeddb6d195407157d

DATE OF ISSUE

11/30/2025

ISSUED BY



Hans van Dam

Conversational Design Institute
www.conversationdesigninstitute.com

Conversation Design Institute