THIS CERTIFICATE IS PROUDLY AWARDED TO

Kalaivani Mathivanan

FOR SUCCESSFULLY HAVING PASSED THE EXAM FOR

Introduction to Conversation Design

This course introduces the fundamentals of conversation design, teaching how to create AI assistants that are natural, engaging, and user-friendly. Learn key principles, workflows, and best practices to craft effective chatbot and voice interactions.

CERTIFICATE ID

68a58c37f08896dd0205b835

DATE OF ISSUE

08/20/2025

ISSUED BY



Hans van Dam

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