THIS CERTIFICATE IS PROUDLY AWARDED TO

Rakhee Srivastava

FOR SUCCESSFULLY HAVING PASSED THE EXAM FOR

Introduction to Conversation Design

This course introduces the fundamentals of conversation design, teaching how to create AI assistants that are natural, engaging, and user-friendly. Learn key principles, workflows, and best practices to craft effective chatbot and voice interactions.

CERTIFICATE ID

68c58518cdf753285203b264

DATE OF ISSUE

09/13/2025

ISSUED BY

Hans van Dam

Conversational Design Institute
www.conversationdesigninstitute.com

Conversation Design Institute