THIS CERTIFICATE IS PROUDLY AWARDED TO

Gabriela Bedoya

FOR SUCCESSFULLY HAVING PASSED THE EXAM FOR

Introduction to Conversation Design

This course introduces the fundamentals of conversation design, teaching how to create AI assistants that are natural, engaging, and user-friendly. Learn key principles, workflows, and best practices to craft effective chatbot and voice interactions.

CERTIFICATE ID

6865d46fce6bca6da4034906

DATE OF ISSUE

07/03/2025

ISSUED BY



Hans van Dam

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