THIS CERTIFICATE IS PROUDLY AWARDED TO

Omar Ashraf

FOR SUCCESSFULLY HAVING PASSED THE EXAM FOR

Introduction to Conversation Design

This course introduces the fundamentals of conversation design, teaching how to create AI assistants that are natural, engaging, and user-friendly. Learn key principles, workflows, and best practices to craft effective chatbot and voice interactions.

CERTIFICATE ID

6822cd7098e57325fd04c4bf

DATE OF ISSUE

05/13/2025

ISSUED BY



Hans van Dam

Conversational Design Institute
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