THIS CERTIFICATE IS PROUDLY AWARDED TO

Mahesh Awati

FOR SUCCESSFULLY HAVING PASSED THE EXAM FOR

Introduction to Conversation Design

This course introduces the fundamentals of conversation design, teaching how to create AI assistants that are natural, engaging, and user-friendly. Learn key principles, workflows, and best practices to craft effective chatbot and voice interactions.

CERTIFICATE ID

67f78bdce65a732c83063aef

DATE OF ISSUE

04/10/2025

ISSUED BY



Hans van Dam

Conversational Design Institute
www.conversationdesigninstitute.com

Conversation Design Institute