THIS CERTIFICATE IS PROUDLY AWARDED TO

Kate Lundy

FOR SUCCESSFULLY HAVING PASSED THE EXAM FOR

Introduction to Conversation Design

This course introduces the fundamentals of conversation design, teaching how to create AI assistants that are natural, engaging, and user-friendly. Learn key principles, workflows, and best practices to craft effective chatbot and voice interactions.

CERTIFICATE ID

68f7b974c141e6bb7205cfc2

DATE OF ISSUE

10/21/2025

ISSUED BY



Hans van Dam

Conversational Design Institute
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