THIS CERTIFICATE IS PROUDLY AWARDED TO

# Laura Matevosyan

FOR SUCCESSFULLY HAVING PASSED THE EXAM FOR

# Conversation Designer CxD1

This course teaches how to design AI conversations that are user-centric, structured, and effective. Learn to craft engaging dialogues, build conversation flows, and apply best practices for creating AI assistants that enhance user experiences.

CERTIFICATE ID

6a2bf1a1b817b1a001026c0c

DATE OF ISSUE

06/12/2026

ISSUED BY



**Hans van Dam**

Conversation Design Institute

www.conversationdesigninstitute.com

Conversation Design Institute