THIS CERTIFICATE IS PROUDLY AWARDED TO

Ross Lang

FOR SUCCESSFULLY HAVING PASSED THE EXAM FOR

Conversation Designer CxD1

This course teaches how to design AI conversations that are user-centric, structured, and effective. Learn to craft engaging dialogues, build conversation flows, and apply best practices for creating AI assistants that enhance user experiences.

CERTIFICATE ID

688b2de86bca170097079304

DATE OF ISSUE

07/31/2025

ISSUED BY



Hans van Dam

Conversation Design Institute
www.conversationdesigninstitute.com

Conversation Design Institute